

ProductivityNOW SOLO Services At-a-Glance



ProductivityNOW Web Portal

- Browse and search the SOLO LOR (Learning Object Repository) for learning objects and resolutions to your technical issues
- Participate in a variety of discussion forums related to your specific engineering tools
- Incorporate your own company knowledge and best practices



eLearning

- Access to previously recorded Live Learning Series (LLS) classes to view at your convenience
- Use our WebShops to improve targeted application skill sets



Answers from your trusted Product Lifecycle Management technical advisors

Find the answers to your engineering software questions quickly, efficiently, and at your own pace with ProductivityNOW SOLO. Developed by our ASCENT - Center for Technical Knowledge® division, SOLO (Searchable Online Learning Objects) is a user-friendly knowledgebase designed to assist you in getting the most out of your Autodesk, Dassault Systèmes, and PTC engineering applications.

The tool gives you 24/7 access to sources of knowledge from RAND Worldwide's training, technical support, and consulting groups and will display learning objects on your topic of choice. You can obtain tips and techniques, view video demonstrations, practice your skills with hands-on exercises, and review questions answered by our Certified Support Engineers.

Access Tips & Techniques, Demonstrations, Hands-on Exercises & Technical Notes

Get the answer you need for applications such as:*

- CATIA V5
- ENOVIA SmarTeam
- Digital Mock-up (DMU)
- Pro/ENGINEER
- Pro/INTRALINK
- Pro/MECHANICA
- AutoCAD
- ADT
- Inventor
- Revit

*Your available applications list will include only those that your organization uses and initializes for your ProductivityNOW SOLO subscription.

WebShop Access

Enroll in one of our WebShops (online training courses) and get access to perform keyword searches through the WebShop content to find exactly what you need, when you need it.

Comprehensive Browsable Learning Object Repository (LOR)

Search for information in our browsable SOLO LOR for core-level topics related to your application using one of the following five learning objects:



At a Glance A feature or process overview



How Do I...? Step-by-step procedures designed to assist you in accomplishing a task, including practice procedures files for hands-on learning



Demo Learning objects with animated techniques and processes



Technical Note Answers to frequently asked questions (FAQs)



WebLesson In-depth and interactive modules with instruction, demonstrations, and practice exercises on core application topics

Live Learning Series Recordings

Enhance your application skills by watching our recorded instructor-led Live Learning Series (LLS) classes. Taught by one of RAND Worldwide's expert instructors, each LLS class provides an in-depth look at application-specific subjects and have been developed based on issues and challenges identified by ProductivityNOW's technical support case logs.

Leverage Company Knowledge Collateral

Every company has standards and best practices; however, they are seldom referenced, as accessing them is often a complicated process. With ProductivityNOW SOLO, we can incorporate your organization's knowledge and best practices with RAND Worldwide's knowledge. We provide a highly secure environment so your confidential information is only visible to your users. Plus, you get the added advantage of your users getting related information from their own company's internal standards and learning objects in a single search. Your users can learn about a topic and how to apply it according to company standards, all in one session.

The ProductivityNOW Online Portal

With the ProductivityNOW Online Portal, you will have 24/7 access to...

- Browse and search the SOLO LOR
- Topic-specific discussion forums so you can communicate with fellow users around the world to get additional answers to common software questions, share solutions, and provide insight to others
- Previously recorded instructor-led LLS classes focusing on specific CATIA V5** and Pro/ENGINEER Wildfire** subject matter for continuous skills improvement

**The previously recorded Live Learning Series classes will include only the applications that your organization uses and initializes for your ProductivityNOW SOLO subscription.

