



Autodesk Maya Legacy Program **Customer Questions and Answers**

1. What is the Autodesk Maya Legacy Program?

The Autodesk® Maya® Legacy Program is an offer running from August 11, 2008 through April 17, 2009 which provides customers in the United States, Canada and Latin America with valid licenses of Autodesk® Maya® Complete 7.0.1 software or Autodesk® Maya® Unlimited 7.0.1 software, the opportunity to purchase new licenses of the latest Autodesk Maya Unlimited product available at time of purchase at 30% off SRP when purchased with Autodesk® Subscription.

2. Who is eligible to participate in the Autodesk Maya Legacy Program?

U.S., Canadian, and Latin American commercial customers who own a valid license of Autodesk Maya 7.0.1 software that was not upgraded are eligible for this program. Government customers in the United States and Canada, education customers, and Global Account customers **may not** participate in the Autodesk Maya Legacy Program.

3. Are Autodesk Maya Complete 7.0.1 customers able to participate in the Autodesk Maya Legacy Program?

Yes, Autodesk Maya Complete 7.0.1 customers can participate if they purchase new licenses of the latest version of Autodesk Maya Unlimited product. Currently the Maya Legacy Program is not available for customers looking to move to Autodesk Maya Complete 2008 product or Autodesk Maya Complete 2009 product (when available).

4. Am I eligible to “upgrade” my software?

Legacy seats are not upgrades or crossgrades, but are discounted new seats. As with upgrades and crossgrades, Legacy Program transactions require a valid serial number from the retired product for each new seat purchased, to flag the “coming from” product as no longer eligible for Legacy transactions.

5. Are both network and standalone deployment available for Legacy purchases?

Yes, if you require a network deployment for the new seats, then the network license, rather than the standalone license, should be purchased. Legacy customers are not grandfathered into the deployment of their retired product.

6. Is Autodesk Subscription required to purchase through the Autodesk Maya Legacy Program?

Yes, Autodesk Subscription is required on all Legacy purchases. Subscription holders receive benefits including incremental product enhancements, personalized web support and self-paced training options with one annual fee.

7. Are there any other requirements to participate in the Autodesk Maya Legacy Program?

No, other than the purchase of Autodesk Subscription, and providing a valid serial number for the qualifying products in an amount equivalent to the number of new seats a customer wants to purchase under this program, there are no additional requirements.

8. How can I get more information on the Autodesk Maya Legacy Program?

An Autodesk Authorized Reseller will be able to assist you with any additional information you may need on the Autodesk Maya Legacy Program.

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