

AutoCAD® Visualization Suite
2010

Questions and Answers

AutoCAD Visualization Suite 2010

Bring ideas into focus with the powerful, flexible features found in AutoCAD® Visualization Suite 2010 software, a comprehensive package of AutoCAD® software, Autodesk® 3ds Max® Design software, and Autodesk® Showcase® software. Explore ideas with powerful modeling tools, visualize your designs in highly realistic environments, and create final documentation faster with tools that minimize repetitive tasks and help speed your time to completion. AutoCAD Visualization Suite software offers innovations that provide powerful levels of design, visualization, and documentation efficiency, and enables you to confidently share designs with highly accurate, realistic visualization capabilities.

Contents

1. General Product Information	2
1.1 What products are included in AutoCAD Visualization Suite 2010?	2
1.2 Where can I find information regarding the software products contained in AutoCAD Visualization Suite 2010?	2
2. Availability	2
2.1 In which languages is AutoCAD Visualization Suite 2010 software available?	2
2.2 Where is AutoCAD Visualization Suite 2010 available?	2
2.3 I have licenses for one or more of the Autodesk products included in this suite. What are my options for moving to AutoCAD Visualization Suite 2010?	2
3. Installation and Licensing	2
3.1 What are the hardware and system requirements of AutoCAD Visualization Suite 2010 software applications?	2
4. Consulting, Training, and Support	3
4.1 What are my options for training on the software applications in AutoCAD Visualization Suite	3
4.2 Where can I find technical support information?	3
5. Subscription	4
5.1 What benefits does an AutoCAD Visualization Suite software subscription offer?...	4

AUTOCAD VISUALIZATION SUITE 2010 QUESTIONS AND ANSWERS

1. General Product Information

1.1 What products are included in AutoCAD Visualization Suite 2010?

AutoCAD Visualization Suite 2010 includes the following products:

- AutoCAD® 2010
- Autodesk® 3ds Max® Design 2010
- Autodesk® Showcase® 2010

1.2 Where can I find information regarding the software products contained in AutoCAD Visualization Suite 2010?

Visit www.autodesk.com/autocad-visualization or contact your Authorized Reseller for detailed information on all products offered in AutoCAD Visualization Suite 2010.

2. Availability

2.1 In which languages is AutoCAD Visualization Suite 2010 software available?

At this time, only an English version of AutoCAD Visualization Suite 2010 is available.

2.2 Where is AutoCAD Visualization Suite 2010 available?

AutoCAD Visualization Suite 2010 is available in North America. Check with your Autodesk Authorized Reseller for specific information on availability and purchasing.

2.3 I have licenses for one or more of the Autodesk products included in this suite. What are my options for moving to AutoCAD Visualization Suite 2010?

Customers with active licenses for AutoCAD, Autodesk® 3ds Max®, Autodesk 3ds Max Design, or Autodesk Showcase can purchase cross-grade licenses for AutoCAD Visualization Suite 2010. Customers with active licenses of other Autodesk products will need to purchase a new license of the suite. Contact your Authorized Reseller for more details.

3. Installation and Licensing

3.1 What are the hardware and system requirements of AutoCAD Visualization Suite 2010 software applications?

The recommended hardware and operating system requirements for running AutoCAD Visualization Suite 2010 software applications can be found in Appendix 1 of this document. Please ensure that you have read these requirements before making your purchasing decision or installing software.

4. Consulting, Training, and Support

4.1 What are my options for training on the software applications in AutoCAD Visualization Suite

Check with your local Autodesk Authorized Reseller for a schedule of software training classes. To locate a reseller, visit www.autodesk.com/reseller.

Attend hands-on, instructor-led classes at an Autodesk Authorized Training Center (ATC®) site. Increase your competitive edge with proven training from over 2,000 ATC sites in more than 90 countries. For more information about Autodesk Authorized Training Centers, visit the online ATC locator at www.autodesk.com/atc.

Whether you are a novice or advanced user, Autodesk offers a robust portfolio of learning tools to help you perform ahead of the curve. Get hands-on experience with job-related exercises based on industry scenarios from Autodesk Official Training Courseware, books, e-books, e-Learning, and training videos. To find out more, visit www.autodesk.com/aotc and www.autodesk.com/learningtools.

Autodesk certifications reliably validate your skills and knowledge, and can accelerate your professional development, improve your productivity, and enhance credibility in your field. Receive immediate diagnostic feedback to assess your strengths and identify areas for improvement. For more information, visit www.autodesk.com/certification. Note that certification is only available for select products in certain areas.

Training courses are also offered through Autodesk Consulting and include Autodesk Virtual Classroom Training, online, instructor-led custom training to match your organization's specific needs, and Autodesk Classroom Training. To obtain more information about Autodesk's training services, visit www.autodesk.com/training.

4.2 Where can I find technical support information?

You can learn about support options from your local Autodesk Authorized Reseller or distributor. Visit www.autodesk.com/support to find a knowledge base of commonly asked support questions. Also, Autodesk software manuals and documentation are a great source of answers to your support questions.

In addition, Autodesk® Subscription customers can get access to direct web support. One-to-one online communication with Autodesk support technicians provides fast, complete answers to your installation, configuration, and troubleshooting questions. For more information about Autodesk Subscription, contact your Autodesk Authorized Reseller or visit www.autodesk.com/subscription.

5. Subscription

5.1 What benefits does an AutoCAD Visualization Suite software subscription offer?

Get the benefits of increased productivity, predictable budgeting, and flexible license management with Autodesk Subscription. You get any new upgrades of your Autodesk software and any incremental product enhancements, if these are released during your subscription term. A range of community resources, including web support direct from Autodesk product support specialists and self-paced training to extend your skills, make Autodesk Subscription the best way to optimize your investment in AutoCAD Visualization Suite software.

With your annual subscription fee:

- Autodesk Subscription offers a way to make your AutoCAD Visualization Suite software costs predictable. Whether you opt for a one-year subscription or a multiyear contract, the costs are known for the entire term of your contract.
- Product enhancements may include extensions, bonus packs or other rich content for AutoCAD Visualization Suite—exclusive to Subscription members. Only Subscription members can access these new product downloads that add new functionality and/or features to your software. Easily adaptable into your current workflows, apply them immediately to your new projects to help you stay competitive.
- Get what you need to stay productive with AutoCAD Visualization Suite software. With web support you get direct, one-to-one communication with Autodesk product support specialists for answers to your installation, configuration, and troubleshooting questions. And you don't need to keep track of support records and email trails, because we'll do it for you.
- Get your team up-to-speed quickly with access to a complete library of interactive training tools and high-quality, self-paced e-Learning lessons that allow users to increase their productivity and master new skills. E-Learning lessons give you a quick and easy way to learn about the features and functionality of each software component of AutoCAD Visualization Suite software. These short lessons are available on demand and complement more in-depth training provided through [Autodesk Authorized Training Centers](#) or Autodesk Authorized Resellers.

To learn more, take the Subscription tour at www.autodesk.com/subscription.

AUTOCAD VISUALIZATION SUITE 2010
QUESTIONS AND ANSWERS

APPENDIX 1: AUTOCAD VISUALIZATION SUITE 2010 SYSTEM REQUIREMENTS

For Microsoft Windows XP SP2:

- Intel Pentium or AMD Athlon™ Dual Core, 1.6 GHz or Higher with SSE2 technology
- 2 GB RAM
- 2 GB free hard disk available not including installation
- 1,024 x 768 VGA with true color
- Microsoft® Internet Explorer® 7.0 (SP1 or higher)

For Microsoft Windows Vista:

- Intel Pentium 4 or AMD Athlon™ Dual Core, 3.0 GHz or Higher with SSE2 technology
- 2 GB RAM
- 2 GB free hard disk available not including installation
- Microsoft® Internet Explorer® 7.0 (SP1 or higher)
- For Windows Vista, a Direct3D-capable workstation-class graphics card with 128 MB or greater is required.

Autodesk, AutoCAD, ATC, Showcase, and 3ds Max are registered trademarks or trademarks of Autodesk, Inc., and/or its subsidiaries and/or affiliates in the USA and/or other countries. All other brand names, product names, or trademarks belong to their respective holders. Autodesk reserves the right to alter product offerings and specifications at any time without notice, and is not responsible for typographical or graphical errors that may appear in this document.

© 2009 Autodesk, Inc. All rights reserved.

Autodesk®