



**ProductivityNOW Knowledge Source Portal**  
A Self-Serve eLearning Support Program





# ProductivityNOW Knowledge Source Portal

## ProductivityNOW Knowledge Source Portal Knowledge Services

Find the answers to your engineering software questions quickly, efficiently, and at your own pace with the ProductivityNOW Knowledge Source Portal (formerly called SOLO). Developed by our ASCENT - Center for Technical Knowledge® division, ProductivityNOW Knowledge Source Portal is a user-friendly knowledgebase designed to assist you in getting the most out of your Autodesk®, Dassault Systèmes, and PTC design and engineering applications.

This self-serve eLearning support tool gives you 24/7 access to content from Rand Worldwide's Training System Division where you can obtain tips and techniques, view video demonstrations, practice your skills with hands-on exercises, and review questions answered by our technical experts.

## Access Tips and Techniques, Demonstrations, Hands-on Exercises, and eLearning Solutions

Get the answer you need for these applications:\*

### Autodesk Applications

- ▶ Autodesk® 3ds Max® Design
- ▶ Autodesk® Inventor®
- ▶ Autodesk® Navisworks®
- ▶ Autodesk® Vault
- ▶ AutoCAD®
- ▶ AutoCAD LT®
- ▶ AutoCAD® Architecture
- ▶ AutoCAD® Civil 3D®
- ▶ AutoCAD® Electrical

- ▶ AutoCAD® Map 3D
- ▶ Revit® Architecture
- ▶ Revit® MEP
- ▶ Revit® Structure
- ▶ VIZ

### PLM Applications

- ▶ CATIA V5
- ▶ ENOVIA
- ▶ Pro/ENGINEER
- ▶ Windchill PDMLink

\* Your available applications will include only those that your organization uses and initializes for your ProductivityNOW Knowledge Source Portal subscription.

## Comprehensive Search Engine

Search the ProductivityNOW knowledgebase for information on core-level topics related to your application. The knowledgebase includes learning objects such as:

- ▶ A feature or process overview
- ▶ Animated techniques and processes
- ▶ Answers to frequently asked questions (FAQs)
- ▶ In-depth and interactive modules with instructions, demonstrations, and practice exercises on core application topics
- ▶ Step-by-step procedures designed to assist you in accomplishing a task, including files to practice procedures for hands-on learning
- ▶ Topic-specific Discussion Forums: view public forums or set up private forums accessible only to users within your account



*Giving you the answers you need quickly, getting you back to the task-at-hand.*

*The answers you need, when you need them.*

## eCourseware

Self-paced eCourseware (online training solutions), provide up-to-date course content, hands-on exercises and downloadable exercise files. These courses are presented in a topic-by-topic format and are available through the ProductivityNOW Knowledge Source Portal knowledgebase. We offer a wide variety of fundamentals and advanced level eCourseware for the applications within ProductivityNOW.

## Leverage Company Knowledge Collateral

Every company has standards and best practices; however, accessing them is often a complicated process. With the ProductivityNOW Knowledge Source Portal, we can incorporate your organization's knowledge, workflow, and best practices within Rand Worldwide's knowledgebase. We provide a highly secure environment so your confidential information is only visible to your users. Plus, you get the added advantage of your users getting related information from their own company's internal standards, and learning objects from Rand Worldwide in a single search. Your users can learn about a topic and how to apply it according to company standards, all in one session.

## The ProductivityNOW Knowledge Source Portal

With the ProductivityNOW Knowledge Source Portal, you will have 24/7 access to:

- ▶ Self-paced eLearning courses (based on content from AOTG courseware from ASCENT)
- ▶ Instructional video demonstrations
- ▶ Searchable content
- ▶ Quizzes
- ▶ Topic-specific Discussion Forums: communicate with fellow users to get additional answers to common software questions, share solutions, and provide insight to others
- ▶ Online activity reports: detailing your ProductivityNOW usage
- ▶ Industry blogs and prerecorded webcasts

## Additional Support Service Options

In addition to the ProductivityNOW Knowledge Source Portal, we offer three different ProductivityNOW COMPLETE support packages, plus a package that combines support and eLearning. This offering is exclusively for Autodesk customers who value increased full- and self-service support options. Flextime Support, Flextime Professional, and annual support are available to suite your needs. Please contact your Rand Worldwide Education Solutions Representative for more information about these different support packages.



**We provide a support program  
designed to suit every need.**

